

# 2008-2009 SES EVALUATION REPORT

## DEMOGRAPHIC DATA

**PROVIDER NAME:** **A to Z In-Home Tutoring**

**DISTRICTS SERVED:** **Concord Com. Schools, Crown Point Sch. Corp., East Allen County Sch. Corp., Elkhart Com. Sch. Corp., Evansville-Vanderburgh Sch. Corp., Fairfield Com. Schools, Fort Wayne Com. Schools, Gary Com. Schools, Goshen Com. Sch. Corp., School City of Hammond, Jennings Cty. Sch. Corp., Merrillville Com. Sch. Corp., MSD Decatur Township, MSD Lawrence Township, MSD Wayne Twp., MSD Perry Twp., Muncie Community Schools, School City of East Chicago, South Bend Com. Sch. Corp., Timothy L. Johnson Academy**

**# OF STUDENTS SERVED\*:** **544** (English/Language Arts); **548** (Math)

\*DEFINED AS ATTENDING AT LEAST ONE SES SESSION

## 2008-2009 EVALUATION GRADES (see report below for details)

**CUSTOMER SATISFACTION:** **B**

(How satisfied are districts, schools, and parents with the services that the provider offered)?

**SERVICE DELIVERY:** **B+**

(How well did the provider implement services, and to what extent did the provider implement its program with fidelity to its originally approved application)?

**ACADEMIC EFFECTIVENESS:** **D+**

(Is the provider increasing the academic achievement of the students it served)?

## CUSTOMER SATISFACTION

### PARENT REPORT

% of parents reporting: 8%

Overall score: 3.7 out of 4.0

### DISTRICT REPORT

% of districts served reporting: 80%

Overall score: 3.0 out of 4.0

### PRINCIPAL REPORT

% of principals reporting:	16%
Overall Score:	2.6 out of 4.0

**CUSTOMER SATISFACTION GRADE: B**

## **SERVICE DELIVERY**

### **PARENT REPORT**

% of parents reporting:	8%
Overall score:	3.7 out of 4.0

### **DISTRICT REPORT:**

% of districts reporting:	80%
Overall score:	88%

### **PRINCIPAL REPORT:**

% of principals reporting:	16%
Overall score:	2.8 out of 4.0

<b>ONSITE MONITORING/COMPLIANCE:</b>	4.0 out of 4.0
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Go to (<http://mustang.doe.in.gov/dg/ses/Evaluations-onsite-0809.cfm>) to view the Onsite Monitoring Report from 2008-2009

**SERVICE DELIVERY GRADE: B+**

## **ACADEMIC EFFECTIVENESS**

<b>COMPLETION RATE:</b>	0.2% (English/Language Arts) 0.2% (Math)
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<b>TYPE OF ASSESSMENT USED BY PROVIDER:</b>	SBTS
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<b>% OF STUDENTS SHOWING GAINS ON PROVIDER ASSESSMENT:</b>	50% (English/Language Arts) 83% (Math)
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<b>% OF STUDENTS WHO ATTENDED 80% OR MORE SESSIONS:</b> (Based on # attending 80% / # served who attended at	0.4% (English/Language Arts) 1.1% (Math)
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least one session)

**ISTEP+ DATA (included in academic effectiveness grade):**

**SES STUDENTS ONLY: ISTEP+ RESULTS**

Category	A to Z In-Home Tutoring (E/LA)	All SES Students Statewide (E/LA)*	A to Z In-Home Tutoring (Math)	All SES Students Statewide (Math)*
# of students	187	2869	189	2823
% showing improvement on ISTEP+**	49%	50%	46%	49%

\*Includes all students participating in SES who completed 80% of their sessions and have ISTEP+ scores for both years.

\*\*Improvement on ISTEP+ is defined as, for students who did not pass ISTEP+ in Fall 2008, getting closer to the ISTEP+ spring 2009 cut score, and for students passing ISTEP+ in Fall 2008, getting further away from the ISTEP+ spring 2009 cut score.

**SES AND NON-SES STUDENTS MATCHED: ISTEP+ RESULTS**

ENGLISH/LANGUAGE ARTS				
	# Matched	% Matched	% showing improvement	change in passing %*
SES	170	91%	47%	0.6%
Not SES			55%	1.2%

MATHEMATICS				
	# Matched	% Matched	% showing improvement	change in passing %*
SES	177	94%	46%	1.2%
Not SES			46%	-1.3%

\*Change in passing percentage compares the two groups passing percentages from Fall 2008 to Spring 2009

Note that information provided in the ISTEP+ analysis represents descriptive statistics only (averages and percentages).

**ACADEMIC EFFECTIVENESS GRADE:**

**D+**

**OVERALL GRADE: C**